	www.communication.com
2021 CERTIFICATION	œ
Consumer Confidence Report (CCR)	(C)
City of Cleveland	2022 APR 26 AM
City of Cleveland PRINT Public Water System Name 0060000	22 AP
List PWS ID #s for all Community Water Systems included in this CC	R S
CCR DISTRIBUTION (Check all boxes that apply)	
INDIRECT DELIVERY METHODS (Attach copy of publication, water bill or other)	DATE ISSUED
□ Advertisement in local paper (Attach copy of advertisement)	
□ On water bill (Attach copy of bill)	
□ Email message (Email the message to the address below)	
Other (Describe:)	
DIRECT DELIVERY METHOD (Attach copy of publication, water bill or other)	DATE ISSUED
□ Distributed via U.S. Postal Service	
□ Distributed via E-mail as a URL (Provide direct URL):	
Distributed via Email as an attachment	
Distributed via Email as text within the body of email message	
□ Published in local newspaper (attach copy of published CCR or proof of publication)	
□ Posted in public places (attach tist of locations or list here)	
Posted online at the following address (Provide direct URL): https://www.cityofclevelandms.com/DocumentCenter/View/253/2021-Annual-Water-Drinking-Report	Phidid 4-25-22
CERTIFICATION I hereby certify that the Consumer Confidence Report (CCR) has been prepared and distributed to its custom the appropriate distribution method(s) based on population served. Furthermore, I certify that the information is correct and consistent with the water quality monitoring data for sampling performed and fulfills all CCR reconfederal Regulations (CFR) Title 40, Part 141.151 – 155.	contained in the report
Name Title	Date
SUBMISSION OPTIONS (Select one method ONLY)	
You must email or mail a copy of the CCR, Certification, and associated proof of deli	very method(s) to

You must email or mail a copy of the CCR, Certification, and associated proof of delivery method(s) to the MSDH, Bureau of Public Water Supply.

Mail: (U.S. Postal Service) Email: water.reports@msdh.ms.gov

Mail: (U.S. Postal Service)
MSDH, Bureau of Public Water Supply
P.O. Box 1700
Jackson, MS 39215

2021 Annual Drinking Water Quality Report City of Cleveland PWS#: 060006 April 2022

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to providing you with information because informed customers are our best allies. Our water source is from wells drawing from the Sparta Aquifer.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identify potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of Cleveland have received a moderate ranking in terms of susceptibility to contamination.

If you have any questions about this report or concerning your water utility, please contact Steven Hunter Kovac at 662.588.7798. We want our valued customers to be informed about their water utility. If you want to learn more, please join us at any of our regularly scheduled meetings. They are held on the first Monday of the month at 5:30 PM at the City Hall.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that were detected during the period of January 1st to December 31st, 2021. In cases where monitoring wasn't required in 2021, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. It's important to remember that the presence of these contaminants does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) — The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

Picocuries per liter (pCi/L) - picocuries per liter is a measure of the radioactivity in water.

Level 1 Assessment: A study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A very detailed study of the water system to identify potential problems and determine (if Possible) why an E.coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system.

				TEST RESU	ILTS				
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL/MRDL	Unit Measure -ment	MCLG	MCL	Likely Source	of Contamination
Microbiolo	gical Co	ntamin	ants						
1, Total Coliform Bacteria	Y	May	Positive	2	NA	0	. ba	nce of coliform cteria in 5% of onthly samples	Naturally present in the environmen
Radioactive	e Conta	minants							
5. Gross Alpha	IN	2018*	4.8	2 - 4.8e	pCi/L	0	15	Erosion of na	tural deposits
6. Radium 226 Radium 228	N	2018*	.29 1.3	.1429 No Range	pCi/L	0	5	Erosion of nat	tural deposits

10. Barium	N	2020*	.0253	.00810253		mqq		2		2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2020*	3.1	2.7 – 3.1		ppb	100		10	00	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2019/21	.6	0		ppm		1.3 AL=1.3		.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2020*	.753	.482753		ppm		4		4 Erosion of natural deposits; v additive which promotes stro teeth; discharge from fertilize and aluminum factories	
17. Lead	N	2019/21	1	0		ppb		0		15	Corrosion of household plumbing systems, erosion of natural deposits
Sodium	N	2021	136	114 - 136		ppm		20		0	Road Salt, Water Treatment Chemicals, Water Softeners and Sewage Effluents.
Volatile Or	ganic	Contami	nants								
76. Xylenes	IN	2018*	.000519	No Range		ppm	10		1		Discharge from petroleum factories; discharge from chemical factories
Disinfection	n By-l	Products									
81. HAA5	N	2021	4.91	No Range	ppb		0	0		60 By-Product of drinking water disinfection.	
82. TTHM [Total trihalomethanes]	N	2019*	1.23	No Range	ppb		0		80 By-product of drinking water chlorination.		
Chlorine	N	2021	.9	.3 - 2	mg/l	0 MR		MRC	L≒4	 Water additive used to control microbes 	

^{*} Most recent sample. No sample required for 2021.

Microbiological Contaminants:

(1) Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially hamful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliform indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessments (s) to identify problems and to correct any problems that were found during these assessments.

During May 2021 we had two samples that tested positive for total coliform. During the past year we were required to conduct 1 (one) Level 1 assessment that we failed to complete. In addition, we were required to take 4 (four) corrective action that we failed to complete. We have since been required to conduct and completed 1 (one) Level 2 assessment and 1 (one) corrective action.

We are required to monitor your drinking water for specific contaminants on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

To comply with the "Regulation Governing Fluoridation of Community Water Supplies", the CiTY OF CLEVELAND is required to report certain results pertaining to fluoridation of our water system. The number of months in the previous calendar year in which average fluoride sample results were within the optimal range of 0.6-1.2 ppm was 2. The percentage of fluoride samples collected in the previous calendar year that was within the optimal range of 0.6-1.2 ppm was 17%.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1,800,426,4791.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1.800.426.4791.

The City of Cleveland works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.



WATER & SEWER BILL

Office Hours:

8:00 A.M. - 5:00 P.M. Monday - Friday

For Assistance Call:

Billing: 662-846-1471 Maintenance: 662-843-0601 Garbage: 1-866-440-3983 Mosquito Control: 662-843-6161

Cust	omer		Service Address					
Cleveland (Country Club		601 TC FAYETTE DAVIS					
Account Number		Bill Date	Due Date					
0001	05/24/22			06/10/2	06/10/2022			
Service Description	Read Dates	Current Read	Previous R	ead Amount Used	Amount			
PREVIOUS BALANCE PAYMENTS WATER SEWER WATER TAX	04/11 to 05/16	417000	407000		\$33.98 -\$33.98 \$29.40 \$36.50 \$2.06			
			72-12-1	Total Amount Due Nov	w \$67.96			
NO OTHER NO	TICE WILL BE SENT							
NO OTHER NO	TICE WILL BE SENT		E	BILL TO BE PAID BY BA	NK DRAFT			
A \$25.00 Late fee will be an	pplied after the clo	ose of business		Monthly Usage - Last 1	2 Months			
on the 10th of the month. Se paid by the 20th, resulting	rvice will be disc	onnected if not	32667 16333					
Pay online at www.cityofclevelandms.com. Pay by Phone at 855-844-0119.			0	an Feb Mar Apr May Jun Jul A	ug Sep Oct Nov Dec			

If moving, the occupant must contact the Water Department for service to be discontinued or the minimum will continue to be charged to the account. Please call 662-846-1471.

The 2021 Annual Drinking Water Quality Report can be found on the City of Cleveland's website at https://www.cityofclevelandms.com/DocumentCenter/View/253/2021-Annual-Water-Drinking-Report?bidld=

Please detach and return bottom portion if paying by mail

MS28299F



************AUTO**5-DIGIT 38720

իրվկիրորդուկակարկութիրուկերովոյնիութիի

CLEVELAND COUNTRY CLUB 601 FAYETTE DAVIS AVE CLEVELAND MS 38732-2219

973

Account Number	0001
Bill Due Date	06/10/2022
Total Amount Due	\$67.96
Pay This Amount After the 10th	\$92.96
Please Enter Amount Paid	
BILL TO BE PAID BY BANK	DRAFT

CITY OF CLEVELAND PO BOX 1439 CLEVELAND MS 38732-1439



